Bogan Ross

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**Summary**

Currently, I'm open to **new opportunities and greater responsibilities**. My goal is to continue building up my career in the technology industry. I am very passionate about learning new technologies and helping customers find solutions to their problems. I have over 20 years of life long experience working with a wide range of technology.

**Related Qualifications**

Works well with others; works well independently

Works well with customers and leaders

Very well organized and accountable

Demonstrates an excellent attendance record; is dependable and reliable

Is optimistic and has a good sense of humor; shows strong punctuality habits

Works well under pressure; performs well within a time constraint

Actively training for more education and certifications

**Certifications**

* AWS Certified Cloud Practitioner
* CompTIA A+

**Job Experience**

Cloud 9 Software 2021 - Present

Position: Jr. System Administrator

Duties: AWS, Google Workplace, Microsoft Windows Server, Linux, Mac, Citrix XenServer, SQL, Jira, Bitbucket, TeamCity, Octopus Deploy, PowerShell

Cloud 9 Software 2020 - 2021

Position: IT Help Desk Analyst

Duties: Jira, Active Directory, Windows Server, SQL, AWS & Google & Ringcentral administration, PC deployments, Shipping, New hire onboarding,

General Electric Power 2015 - 2020

Position: Welder

Duties: Performed weld repairs and modifications to steam turbine technology.

Winslow Technologies 2013 - 2015

Position: CNC Machinist

Duties: Safety operated, maintained, and programmed CNC machinery to produce new precision parts for the aerospace industry.

**Education**

* Diploma, Welding and Joining Technology, Chattahoochee Technical College